

North London's Fortuna achieves Department for Transport recognition to help disabled locals

Fortuna, a family-run mobility equipment specialist in Enfield, has been recognised as a retailer that has successfully completed Department for Transport approved training, giving customers the confidence that their needs will be carefully assessed to ensure they can use suitable mobility equipment safely.

Fortuna was established in 1995 and is one of the largest retailers in the southeast providing a vast range of mobility equipment, healthcare supplies and assistive technology to the public and professionals. Its 22,000 sq ft main showroom, offices and warehouse at the Northgate Business Centre is run by a skilled team of employees who are committed to providing the highest level of service. As part of this promise, Fortuna only supplies mobility scooters and powered wheelchairs that are appropriate to customer needs through an ethical and consistent assessment process. To enhance customer's independence and increase road safety for all, Fortuna has successfully completed Driving Mobility's retailer training course supported by the Department for Transport.

The latest 'Powered Wheelchair and Mobility Scooter (PWMS) Retailer Training Course' was held at the Driving Mobility Assessment Centre in Welwyn Garden City, managed by the charity Herts Ability. Two Fortuna members of staff, Stephanie Petrou, Client support advisor; and Sean Awcock, Senior Assessor and Independent Living Consultant, attended the course. The Driving Mobility Occupational Therapists guided Stephaine and Sean through a practical and clinical model that ensures people looking to purchase or hire powered mobility equipment, are given comprehensive advice on the right product for their individual needs along with safe driving guidance. On completion of the course, they both received certificates to demonstrate they, and Fortuna, are now approved and can be regarded as a reputable retailer.

Elaine Ferguson, Fortuna Senior Manager, said in conclusion: "We are proud of our new Department for Transport recognition and will display our certificates and window sticker with pride. These will give added reassurance to our customers by highlighting that we are trustworthy and only provide informed, objective advice on mobility scooters and powerchairs. Our aim has always been to deliver the best outcomes to our customers through the right equipment for them; this official recognition enhances this reputation even further."

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Picture caption: The newly qualified team from Fortuna. From left-to-right, Sean Awcock, Senior Assessor and Independent Living Consultant; Mahmud Habib, Senior Technical Assessor; and Stephanie Petrou, Client support advisor.

About Driving Mobility

As a registered charity, Driving Mobility has 20 independent driving and mobility assessment centres, plus numerous satellites and outreaches, ensuring you can access our services wherever you live in the UK. We are supported by the Department for Transport in England, by the Welsh Government in Wales, by Disability Action in Northern Ireland, and funded by Motability Foundation in Scotland.

Driving Mobility ensures that there are common standards, promotes good practice and offers training and education to all regional centres, whilst working closely with associated national organisations. These include the Department for Transport, Driver and Vehicle Licensing Agency, Driver and Vehicle Agency (NI), Motability and the Police, along with many other valued stakeholders.

Driving Mobility is privileged to have Baroness Thomas of Winchester and Joshua Wintersgill as its patrons, and is supported by HM Government.

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